Library Resources Login - Help Guide

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Need help?
Ask a librarian... in person at the Information Desk, online via http://inet.acu.edu.au/library/training/ and click on the ‘ask a librarian’ button.
Library Resources Login:

Recently the Library introduced Ezproxy to improve remote access to our resources. The resources affected are: ereserve, databases, and ejournals. Ezproxy allows staff and students to log in to the databases remotely using their ACU username and password. Once you have logged into Ezproxy you will be able to access all our resources - no other usernames and passwords required. You will need to authenticate only ONCE per session. That is, you might choose to search an Ebsco database first off and will be prompted to login (see login page image below). Once you have logged in you can then change your mind and search Expanded Academic, or go to ereserve, etc. You will not need to authenticate again but will move seamlessly to the next resource.

If you are accessing the library resources whilst using the university computers you will be automatically taken through to the resources without needing to enter a username and password due to IP recognition. However, when you attempt to access the databases from home using an external ISP you will see the login page. You will notice that the username and password required is the same as that which you use to access on campus computers at ACU, ie. for students the username is your student number and the password is your date of birth (unless you have changed your password via your email account) in the format of ddmmyyyy. For staff the username and password is the same as the one you use when you boot up your machine at work.

This provides the library with a simple login system and ensures all logins are the same for all our resources - avoiding the need to have multiple username and passwords. For specific details of changes to the Library resources, please refer to the relevant sections below.

The most notable change is that the ezproxy url is now in front of the resource links. Eg for the ereserve Ballarat link the old link was:
It now becomes:

Following are 3 screen shots showing the new ereserve page, the database page, and the Library Resource login page. If the ereserve page and the database page below is not what you see in your browser, please refresh the page.

Cookie Settings:

Licensing agreements for these resources require that access be extended only to authorized users. Once you have been validated by this system, a “cookie” is sent to your browser as an ongoing indication of your authorization to access these databases. It will only need to be set once during login. This cookie is being blocked by your browser. This could be due to one of the following factors:

Cookie Settings
Using a Firewall?

To Change your Cookie Settings:

To change your cookie settings, please follow these instructions (taken from Internet Explorer):

In the ‘Tools’ menu click ‘Internet Options’:

The following window should appear (if not using Internet Explorer something similar should appear):
Click on the ‘Privacy’ tab and you should see a window similar to that below. Set the slider to ‘Medium High’:

![Internet Options](image)

Please Click OK.

**Using a Firewall:**

If you are using a personal firewall, you may need to change its configuration to allow the required cookie to be set. As you access the resources, they may also use cookies.

Your ability to use those resources may depend on whether or not you allow those cookies to be set.

If you are accessing this resource from your work-place and the above cookie setting changes do not work or if they can’t be changed, please contact your IT department to see what options are available to you.